



WPYB



Retail and Hospitality Skills Training



Learn the fundamentals of the retail business!

Learn the value of offering great customer service (what every manager is looking for), meeting quality service standards, answering questions regarding the store and its merchandise, being able to communicate effectively with employees and customers, learning and comprehending store policies and practices, preparing merchandise, and a host of other useful skills.

March 3rd – April 28th

Tuesdays & Thursdays 3:30pm – 5:30pm

WP Community Center, 65 Mitchell Place

Must be 16 – 19 years of age to register

To register complete below or call Janet Spencer at (914) 422-1378 Ext. 6721 or Jmspencer@whiteplainsny.gov

TO REGISTER:

COMPLETE AND RETURN NO LATER THAN FRIDAY, FEBRUARY 27TH

First, Last Name: _____ Age: _____

Address: _____

Contact #: home () _____ cell () _____

Email: _____